

## Warranties

**Residential:** Applies to domestic uses and applications of Fienza® products, such as private dwellings and retirement villages.

**Commercial:** Applies to commercial uses and applications of Fienza® products, including, but not limited to: commercial food premises such as restaurants; commercial accommodation such as hotels; hospitals and healthcare facilities; public amenities; and industrial, laboratory and manufacturing facilities.

| Product Component         | Residential  | Commercial  |
|---------------------------|--|---|
| Ceramic Disc Cartridges   | LIFETIME replacement parts or product, 15 years labour | 15 years replacement parts or product, 5 years labour |
| Mixer (Structure Only)    | LIFETIME replacement parts or product, 1 year labour   | 7 years replacement parts or product, 1 year labour   |
| Finishes - Chrome         | LIFETIME replacement parts or product, 1 year labour   | 7 years replacement parts or product, 1 year labour   |
| Finishes - PVD            | 10 years replacement parts or product, 1 year labour   | 1 year replacement parts or product, 1 year labour    |
| Finishes - Electroplated  | 5 years replacement parts or product, 1 year labour    | 1 year replacement parts or product, 1 year labour    |
| Accessories & Spare Parts | 1 year replacement parts or product                    | 1 year replacement parts or product                   |

**NOTE:** Excludes parts subject to general wear and tear such as O-rings, washers and jumper valves.

## Warranty Conditions

- Installation has been carried out by a licensed tradesperson in accordance with AS/NZS 3500 and all applicable local regulations and plumbing codes.
- All maintenance and adjustments to the product after the installation have been carried out by a licensed tradesperson.
- All care and cleaning instructions have been adhered to as prescribed.
- Proof of purchase is required for warranty claims.

## Warranty Limitations

To the extent permitted under the Trade Practices Act and other relevant legislation, Fienza's liability is limited to: the cost of replacing the goods; or, the cost of obtaining equivalent goods; or, the cost of having the goods repaired. Fienza is not responsible for any lack of operation or performance of goods (or any loss or damage) where goods are used or adapted for use with other goods not supplied by Fienza. It is the responsibility of the customer and installer before installation to ensure that all components are correct and free of obvious visible faults. Fienza is not responsible for the labour and rectification costs incurred in the above circumstance.

## Conditions for On-Site Warranty Service Calls

Fienza will charge a service fee for each visit to an installation by its technician where it is determined that the fault is due to poorly executed or unlicensed installation work or where the product is not a genuine Fienza product or where the product is outside the warranty period. This may be paid in advance by credit card over the phone to a Fienza technician attending the site and will be refunded if the Fienza product is found to be at fault.

### PLEASE LEAVE THIS MANUAL WITH THE END USER

For more information, contact us or visit our website:  
(07) 3490 6700 | [help@fienza.com.au](mailto:help@fienza.com.au) | [fienza.com.au](http://fienza.com.au)

Updated: 07/05/2025

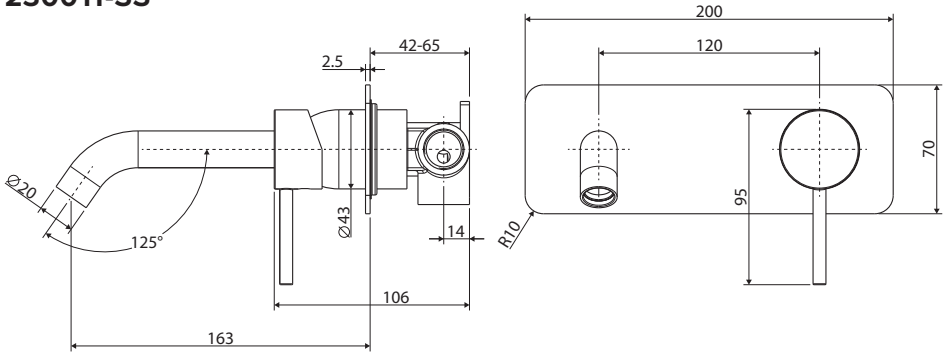
fienza®

INSTALLATION GUIDE

# Universal

## WALL BASIN/BATH MIXER BODY

### 230011-SS



Drawing shown with  
Kaya Basin/Bath Wall Mixer Set, Rectangular Plate, 160mm Outlet (228106)

**IMPORTANT:** Please read all of the instructions before installation. Check goods thoroughly before installation. Installation of received goods that are damaged, warped or faulty will void warranty. Ensure all items meet your plumbing requirements. This product is pre-assembled. Do not disassemble, as this may void the warranty.  
**For fittings into stainless steel "liquid thread sealant is advised".**

## Watermark Scope of Use

- This product must be installed by a qualified licensed plumber in accordance with the National Construction Code Volume Three, AS/NZS 3500 and all applicable local regulations and plumbing codes.
- The product is intended for residential and commercial indoor use only.
- This product is with compliance to the Lead Free requirements of the National Construction Code Volume Three.
- All pipe work must be thoroughly flushed prior to installation.
- Do not remove the ceramic cartridge from the mixer when installing.
- After installation all hoses and connections must be checked for leaks.
- It is the responsibility of the installer to ensure a waterproof seal is achieved between the product and mounting surface.
- The flow controller incorporated in the outlet must be re-tightened to prevent removal by hand.
- See below specifications for minimum and maximum operating pressures and temperature and other installation requirements.

## Specifications

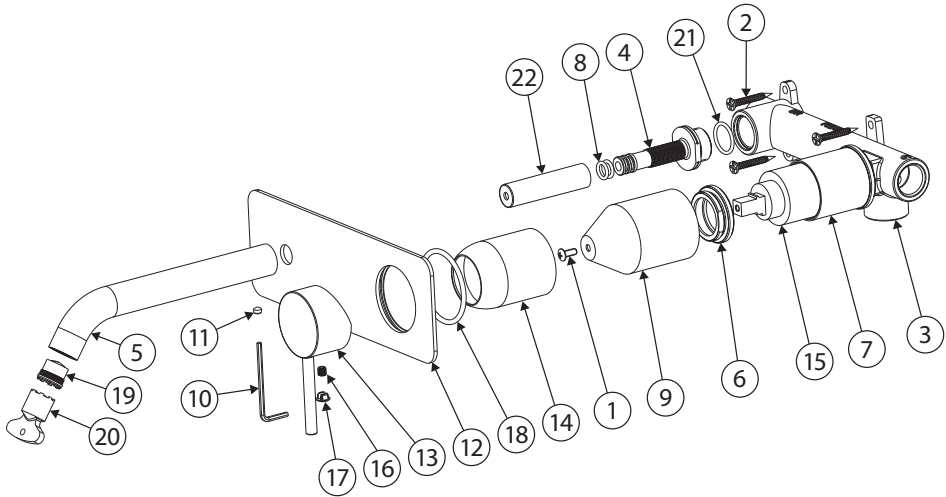
Please refer to [fienza.com.au](http://fienza.com.au) for the latest product specifications before installing.

|                          |  |
|--------------------------|--|
| Mixer Type               | 35 mm cartridge  |
| Operating Pressure       | Min: 150 kPa / 1.5 bar<br>Max: 500 kPa / 5 bar<br>Optimum: 350 kPa / 3.5 bar |
| Operating Temperature    | Hot: Max 80°C<br>Cold: Min. 5°C  |
| Inlet Connections        | 1/2" BSPP  |
| Suitable Hot Water Units | Storage tank and continuous flow only.<br>Not suitable for gravity feed.     |

## Installation

**IMPORTANT:** Before commencing installation, turn off the water supply. While not essential, we recommend fitting isolation valves to both the hot and cold-water supply.

1. Remove product from packaging and check for damages. If the product is damaged in any way, do not install and return to the store where the item was purchased.
2. Fasten screws (8) to secure the mixer assembly in place.
3. Attach water supply to the hot and cold water inlets as marked on the body (7).
4. When all other plumbing has been fitted, turn on the water supply and check carefully for leaks. Re-tighten fittings if necessary.
5. During wall construction ensure that the mounting threads are exposed to allow fitting of the cover sleeves, cover plate, handle, and spout.
6. Once the wall has been finished, remove the protective covers (24 and 25) by removing the screw (23).
7. Push the cover sleeve (14) over the cartridge sleeve (18) and screw into place.
8. Push the cover plate (20) over the cartridge sleeve (18) and spout connector (5) until it is flush with the wall.
9. Fit the handle and spout (11 and 1) onto their respective bodies (16 and 5).
10. Use the allen keys (21 and 22) and screw the grub screws (12 and 3) into the back of the handle and spout to secure. Fit the hole cap (13) on the handle.



Drawing shown with  
Kaya Basin/Bath Wall Mixer Set, Rectangular Plate, 160mm Outlet (228106)

|   |              |    |                 |    |             |
|---|--------------|----|-----------------|----|-------------|
| 1 | M4*10 Screw  | 8  | O-Ring          | 15 | Cartridge   |
| 2 | ST4*25 Screw | 9  | Plastic Cover   | 16 | M5*5 Screw  |
| 3 | Body         | 10 | 2.5mm Allen Key | 17 | Cap         |
| 4 | Connector    | 11 | M4*5 Screw      | 18 | O-Ring 49*3 |
| 5 | Spout        | 12 | Plate           | 19 | Aerator     |
| 6 | Lock Nut     | 13 | Handle          | 20 | Aerator Key |
| 7 | Sleeve       | 14 | Sleeve          | 21 | O-Ring 21*2 |

## Cleaning & Care

We recommend weekly cleaning with mild soapy water and a microfiber cloth. In highly polluted or coastal locations we recommend cleaning 2-3 times per week. Please note that colour tapware requires more frequent cleaning than chrome tapware.

- Never use harsh detergents, citrus-based cleaners or abrasive cleaners, as these will scratch the surface. Use of unsuitable cleaners may damage the surface and will not be covered by warranty.
- Where your tapware remains dry in use, a non-abrasive soft cloth can be used to remove surface dust.
- Use of wax-based furniture cream should be avoided as these can result in a build-up of deposits which could detract from the appearance.
- Do not use undue pressure and wipe in one direction only.